



OFFICE OF THE
PRINCIPAL D.G KHAN MEDICAL COLLEGE/ TEACHING
HOSPITAL DERA GHAZI KHAN
PH.NO-064-9260631 FAX NO.064-9260632

No 21807 DGKMC

Dated 7/4/ 2025



MINUTES OF THE MEETING OF GRIEVANCE COMMITTEE REGARDING
PROCUREMENT OF MEDICAL AND LABORATORY EQUIPMENT FOR D.G.KHAN
MEDICAL COLLEGE D.G.KHAN FOR THE YEAR 2024-25 HELD ON 18-03-2025 AT 11.00
AM

The meeting of Grievance committee was held in the Committee room of D.G.Khan Medical College Dera Ghazi Khan on 18-03-2025 at 11.00AM regarding the Grievances against Technical Evaluation report of Medical and laboratory equipment for D.G.Khan Medical College D.G Khan.

The following attended the meeting.

| Sr.# | Name & Designation | |
|------|---|---|
| 1 | Dr.Uzma Shaheen Associate Professor of Pathology D.G.Khan Medical College D.G.Khan | Chairman <i>Uzma</i> |
| 2 | Dr. Zohaib Ashraf Demonstrator D.G.Khan Medical College D.G.Khan | Member <i>Zohaib</i> |
| 3 | Mr.Muhammad Ismail Audit Officer D.G.Khan Medical College D.G.Khan | Member <i>Muhammad Ismail</i> 07/4/25 |

The meeting was started with the recitation from Holy Quran. The chairman welcomes all the participants and briefed them about proceeding of this meeting and then representatives of firms were called one by one for their grievances. All the Grievances were thoroughly discussed point to point and explained the reasons of being non-responsive/not eligible if any. The attendance of the representative of the firms was also recorded. The details of Grievances and decisions of Committee are as under:-

GRIEVANCES MINUTES REGARDING MEDICAL AND LABORATORY EQUIPMENT FOR D.G.M.HAN MEDICAL COLLEGE D.G.M.HAN FOR THE YEAR 2024-25 HELD ON 18-03-2025 AT 11.00 AM

| Sr.No | Name of Firm | Observation by technical committee | Reply of firm | Decision by the Grievance Redressal committee | Status |
|-------|------------------------------------|--|-----------------------------------|--|----------------|
| 1 | M/S Medicine Instrument Co Karachi | 1-Vendor past performance (Increase of unsatisfactory performance detail must be mentioned)(NO) 2-Compliance with defined quality standards(NO) 3-Specification Compliance features wise (NO) 4-Histogram for WBC, RBC not mentioned 5-No built-in QC 6-Technical Eligibility of Product (NO) 7-Technical Eligibility of Firm (NO) | absent and no documents submitted | The decision of technical evaluation committee is upheld | Not Responsive |
| 2 | M/S A.Mi Sales & Services Karachi | 1-Specification Compliance features wise (NO) 2-sample 60min/hr on open mode only 3-Histogram for WBC, RBC and platelet 4-Technical Eligibility of Product (NO) | absent and no documents submitted | The decision of technical evaluation committee is upheld | Not Responsive |
| 3 | M/S AM Healthcare Faisalabad | 1-Vendor past performance (Increase of unsatisfactory performance detail must be mentioned)(NO) 2-Specification Compliance features wise (NO) 3-No USB interface accessories 4-UTPs online not mentioned 5-Technical Eligibility of Product (NO) 6-Technical Eligibility of Firm (NO) | All these documents are provided | The reply of the firm is accepted and declared responsive | Responsive |
| 4 | M/S Martin Daw Lahore | 1-Vendor past performance (Increase of unsatisfactory performance detail must be mentioned)(NO) 2-Specification Compliance features wise (NO) 3-Not sine wave 4-No battery backup 5-Technical Eligibility of Product (NO) 6-Technical Eligibility of Firm (NO) | absent and no documents submitted | The decision of technical evaluation committee is upheld | Not Responsive |
| 5 | M/S AH Traders Lahore | 1-Vendor past performance (Increase of unsatisfactory performance detail must be mentioned)(NO) 2-Compliance with defined quality standards(NO) 3-Specification Compliance features wise (NO) 4-No built-in QC 5-Technical Eligibility of Product (NO) 6-Technical Eligibility of Firm (NO) | Documents are provided | The firm has provided some documents which are irrelevant and are not sufficient to address the objection of technical evaluation report. So, the decision of technical evaluation committee is upheld | Not Responsive |

18/3/25
[Signature]
[Signature]

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|---|-----------------------------------|---|-----------------------------------|---|----------------|
| 6 | M/S Technostar Enterprises Lahore | 1-Exclusive Authorization/ Sole Agent Certificate by Manufacturer(NO) 2-Certificate from manufacturer about the after sales services through agent or itself (in case specifically demanded in the specification)(NO) 3-Vendor past performance (Increase of unsatisfactory performance detail must be mentioned)(NO) 4-Compliance with defined quality standards(NO) 5-Specification Compliance features wise(NO) 4-No Built-in QC 5-Autocalibration not mentioned 6-No accessories quoted 7-Technical Eligibility of Product(NO) 8-Technical Eligibility of Firm(NO) | absent and no documents submitted | The decision of technical evaluation committee is upheld | Not Responsive |
| 7 | M/S Human Healthcare Lahore | 1-Affidavit from Bidder 2-Exclusive Authorization/ Sole Agent Certificate by Manufacturer(Expired) 3-Compliance with defined quality standards(NO) 4-Specification Compliance features wise(NO) 5-Histogram for WBC, RBC not specified 6-Technical Eligibility of Product(NO) 7-Technical Eligibility of Firm(NO) | absent and no documents submitted | The decision of technical evaluation committee is upheld | Not Responsive |

The meeting ended with the vote of thanks to and from the chairman.

Zohaib Ashraf
Dr. Zohaib Ashraf
Demonstrator
D.G.Khan Medical College
D.G.Khan

Uzma Shaheen
Dr. Uzma Shaheen
Associate Professor of Pathology
D.G.Khan Medical College D.G.Khan

Muhammad Ismail
Mr. Muhammad Ismail
Audit Officer
D.G.Khan Medical College D.G.Khan